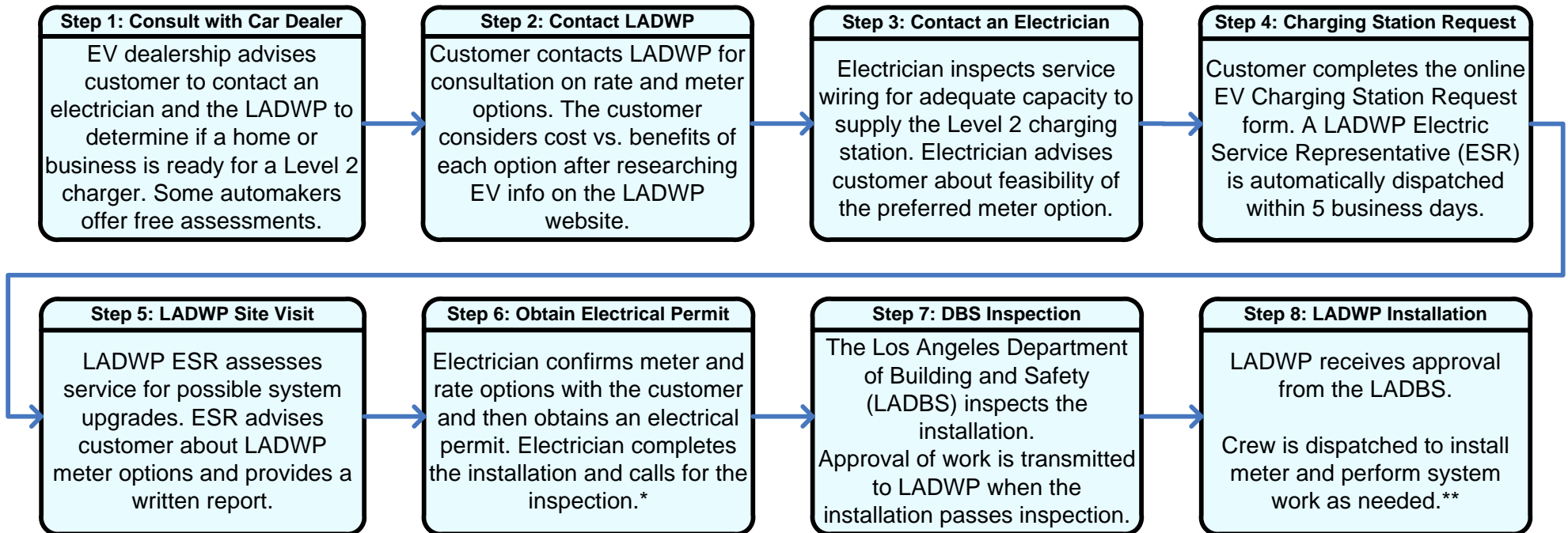


Electric Vehicle Level 2 (240 volt) Charger Installation Steps



* For jobs that involve a service panel upgrade or a separate Time-of-Use (TOU) meter, the ESR must also be called for the inspection.

** A meter change to a TOU meter takes approximately 5 to 10 business days after LADBS approval if no panel upgrade is needed. Jobs with new panel work or LADWP system work may take longer.

Important Information

- To request an EV Discount Rate, rebate, or obtain a TOU meter, go to www.ladwp.com/ev and complete the online EV Charging Station Request form or call 1-866-484-0433 for help and general inquiries. Customers must have their electric service account information and the Vehicle ID number to apply.
- For more information about electric rates, incentive programs, or to learn about the Terms and Conditions, call 1-866-484-0433 or visit www.ladwp.com/ev.
- The electrical contractor should not install the charging station until after the customer contacts the LADWP regarding meter and rate options. To avoid delays in service, the customer must complete the online EV Charging Station Request form prior to obtaining a LADBS electrical permit.
- For a free LADWP service assessment or to inquire about installation issues, contact an ESR at (213) 367-8036 or email the Service Planning EV Unit at SVC_EVRequests@ladwp.com.
- Level 2 EV charging station installations for apartment and condominium dwellers are usually complex and require more time to assess by the LADBS and LADWP Service Planning. In most cases, electrical plans will be needed. For multiple occupancy buildings call (213) 367-8036.
- Level 3 (480 volt) public charging stations require electrical plans for engineering review. Call the Service Planning EV Unit at (213) 367-8036 or email SVC_EVRequests@ladwp.com to inquire.