



Discount and Assistance Programs



LADWP offers special discounts for low income-qualified customers and other payment assistance options, including:

- Low Income Discount Program
- Lifeline Rate
- Refrigerator Exchange Program
- Life Support Device Discount
- Physician Certified Allowance Discount
- Low Income Home Energy Assistance Program

For complete information about these programs, please visit www.ladwp.com and click on "Rebates & Programs," or visit your nearest Customer Service Center.



2016 POWER CONTENT LABEL

ENERGY RESOURCES	2016 Power Mix	2016 Green Power for Green LA Power Mix	2016 CA Power Mix**
Eligible Renewable	29%	100%	25%
Biomass & waste	2%	100%	2%
Geothermal	5%	0%	4%
Small hydroelectric	2%	0%	2%
Solar	5%	0%	8%
Wind	15%	0%	9%
Coal	19%	0%	4%
Large Hydroelectric	3%	0%	10%
Natural Gas	34%	0%	37%
Nuclear	9%	0%	9%
Other	0%	0%	0%
Unspecified sources of power*	6%	0%	15%
TOTAL	100%	100%	100%

* "Unspecified sources of power" means electricity from transactions that are not traceable to specific generation sources.
 ** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

For specific information about this electricity product, contact LADWP at 1-800-DIAL DWP.

For general information about the Power Content Label, contact the California Energy Commission at 1-844-217-4925 or www.energy.ca.gov/sb1305

Reduce Holiday Energy Use and Costs with LEDs!

Decorating for the holidays doesn't have to be expensive. Upgrade to LED holiday light strings—a lower cost and energy efficient alternative to traditional incandescent light strings.

Light-emitting diodes, or LEDs, have been found to use 90 percent less power and last up to 10 times longer than incandescent lights. LEDs are also cooler, which reduces the risk of fire and personal injury. The LED bulbs are made of plastic, making them highly durable and shock resistant.

Learn more ways to take control of your energy use at MyLADWP.com



Notice from the City of Los Angeles Department of Public Works

Sewer Backwater Valves

Some city properties require the protection of a backwater valve in the owner's drain line to prevent a sewage backup into the property. Please visit the Bureau of Sanitation's website at www.lasewers.org for more information if your property appears to require a backwater valve. You may also call 3-1-1 or 213-473-3231 anywhere within the City of Los Angeles, or toll free at 888-447-3937 anywhere within the greater Los Angeles area.

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