

# How to Request Temporary Power Service



## Required Actions

This is the current process for requesting temporary power service that is single phase only and 400 amps or less.

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## 1. Permitting Requirements

Customers must obtain a permit from LADBS (Los Angeles Department of Building & Safety) **before** applying for temporary service from LADWP.

- If the property was previously served overhead (OH), the temporary service must be overhead.
- If the property was previously served via underground (UG), the temporary service must be underground.
- If the property was served from a pole dip (where the service begins on a pole but goes underground on the pole), customers may choose OH or UG. Overhead is typically faster and more cost effective.

## 2. Applying for Temporary Service

Customers then take the LADBS permit to an LADWP payment center to make an application for their temporary service where some OR all associated charges are collected, depending on the type of temporary service requested.

### OH Temporary Service (Typical 200-amp)

- Estimated charge: Approximately \$1,200.00\*, due at the time of application.

### UG Temporary Service (Typical 200-amp)

- Estimated charge: Approximately \$3,720\*, **paid in two parts.**

#### 1. LADWP Payment Center Deposit - Paid with the Application

- Customers pay approximately \$370 [\$170 to initiate service, plus \$1 per amp deposit]\*

#### 2. Materials and Labor – Paid Through an Authority to Bill

- The remaining balance of \$3,350.00\*, which covers **LADWP material and labor costs**, is billed by the Power New Business Division (PNBD), through an Authority to Bill (A to B) generated by the Electric Service Representative (ESR).
- The ESR will mail a bill with payment instructions.
- Customer must email the ESR with the payor's name and mailing address.
- Be sure to include the property address in the subject line.

## Locate a Payment Center

<https://www.ladwp.com/account/customer-service/customer-service-centers>

\*Based on the final scope and complexity of the work involved. Additional charges and adjustments may apply based on amperage requested.

### 3. Customer Requirements for Overhead Temporary Service (200 amps or less)

- Choose a location that is 10 – 100 feet from the serving pole and clear of on-site construction.
- Ensure a 3ft by 3ft clear and level workspace in front of the meter panel and pull box.
- Once the OH temporary pole is installed, request inspection from LADBS.

### 4. Customer Requirements for Underground Temporary Service

- Before installation, **call Dig Alert at 811** to mark existing utilities.
- Choose a location that is no more than 30 feet from the LADWP Service lateral at the property line.
- The customer is responsible for:
  - i. Installing the temporary power pole.
  - ii. Installing conduit from the temporary pole to the LADWP Service lateral at the property line.
- Choose a location that accommodates a 3 foot by 3 foot clear and level workspace in front of the meter panel and pull box.
- The conduit run may not exceed 225-degrees of bends on site and must adhere to the underground standards for conduit installation (H-168 standard drawing on the LADWP website).
- The temporary pole location must remain clear of the on-site construction.
- Contact the ESR to schedule inspections and approvals of the conduit installation and temporary pole installation. **Do not cover any conduit without ESR approval.**
- **NOTE:** The underground temporary pole also requires inspection and approval from LADBS.

### 5. Need More Information

- Palisades Inspections and Support Center: 16925 Marquez Avenue, Pacific Palisades
- [www.LADWP.com/PalisadesPower](http://www.LADWP.com/PalisadesPower)
- [PalisadesRebuild@LADWP.com](mailto:PalisadesRebuild@LADWP.com)