

Consumer Rebate Program

Residential Application



How To Apply

1. Read the Terms and Conditions
2. Purchase and install your qualifying energy efficiency product(s)
3. Mail the following:
 - Complete CRP rebate application
 - A copy of your LADWP Bill
 - Supporting documentation

Mailing Address:

LADWP Rebate Processing Center
P.O. Box 51111, Room 1019
Los Angeles, CA 90051-0100
You can also apply online
www.ladwp.com/crp

Qualifying Products

- Variable Speed Pool Pump
- Cool Roof
- ENERGY STAR® Qualified Windows
- Heating Ventilation and Air Conditioning System
- Whole House Fan
- Central Heat Pump Heating Ventilation and Air Conditioning System
- ENERGY STAR® Qualified Heat Pump Water Heater

Contact LADWP's Rebate Processing Center
Call 1-800-374-2224 or email crp@ladwp.com
Office hours: Monday - Friday 9:00 AM - 3:00 PM



TERMS AND CONDITIONS

- Funds** are limited and rebates are not guaranteed. Completed applications are accepted on a first-come, first-served basis. This program may be modified or terminated without prior notice. LADWP Consumer Rebate Program (CRP) participants cannot receive more than one rebate for any qualifying product(s) and/or equipment from more than one California electric or gas utility including, but not limited to, payment received through participation in the Energy Upgrade California® Home Upgrade incentive program.
- CRP applications** must be completed and signed by the LADWP customer of record hereinafter referred to as "Applicant." Applicant must have an active residential electric meter serviced by LADWP at the installation address. Dwelling or property type must be one of the following: (a) detached single family home, (b) multi-residential or attached home such as a duplex, (c) condo/townhome, or (d) apartment unit. Mailed-in applications require an original signature. Faxed, emailed, or copies of applications are not accepted. Applicants can also apply online at www.ladwp.com/crp.
- Products and equipment** installed at the LADWP customer's residence must be new and installed in the LADWP customer's residence prior to submittal of this application. Resale units, units leased, rebuilt, rented, received from warranty insurance claims, won as a prize, or new parts installed in existing units, do not qualify. Products must meet or exceed energy efficiency required by laws and standards (depending on the product).
- Verification inspection** may be requested before the rebate is paid. Applicant agrees to provide, if requested, reasonable access to their residence so that an LADWP representative can verify the item(s) installed.
- Documentation** required to process the rebate application may differ depending on the energy efficiency measure, whether it is "self" installed, contractor installed, and/or if measure was purchased online. Applicant may need to request additional information from the retailer, contractor, and/or government permitting agency as required to participate in the CRP. Copies of receipt(s), invoice(s), and other required documentation must be sent to the LADWP CRP Processing Center, along with this completed application, within 12 months of the purchase date printed on the sales receipt to be eligible for payment of a rebate. Altered and illegible documents will not be accepted. LADWP reserves the right to request original documentation. If original documents are requested, the Applicant may submit a self-addressed stamped envelope and, upon application process completion, the original documents will be returned. LADWP is not responsible for items and documents lost, late, incomplete, misdirected or destroyed in the mail or via electronic transit. Applicant should keep copies of all material sent/submitted.
- Invoice/Receipt** - An itemized "paid" invoice or receipt is required for all measures. An invoice or receipt must include the retailer name, business address, and phone number, itemized description of each product including manufacturer, product make and model number, measure cost, and purchase date. The rebate amount cannot exceed the purchase/paid price.
- Online purchases** must include a copy of the order confirmation notification that lists the purchase date, product make and model number, payment type (paid), shipping date, and a copy of the signed and dated delivery confirmation sheet or a print out of the shipment tracking record.
- Air-Conditioning, Heating & Refrigeration Institute (AHRI)** Certificate must correspond with the HVAC system(s) installed. If the HVAC system manufacturer ceased production of the equipment, a confirmation letter from AHRI (www.ahridirectory.org) on letterhead listing all the system components, SEER, and cooling capacity can be submitted. Rebates are paid according to the nearest half ton (rounded).
- Energy efficient window** dimensions must be listed in the order confirmation sheet. Only actual/final installed dimensions for each window will be accepted. Estimated window dimensions do not qualify. Gable, top arch, pentagon, and trapezoid windows must include the width and the short and long length. Circular window(s) must include the radius. Octagonal window(s) must include each side length in addition to total window dimension. Only windows installed to replace inefficient windows qualify. New construction and additions do not qualify. National Fenestration Rating Council (NFRC) label verifying the U-Factor and Solar Heat Gain Coefficient (SHGC) for each window is required for window rebates. If the NFRC label is not available, Applicant may submit the specific U-factor and SHGC for each window by sending the Manufacturer's Order Confirmation sheet on the manufacturer's letterhead. Windows must meet or exceed ENERGY STAR® Version 6.0 criteria (www.energystar.gov). Criteria and eligibility is subject to change at any time.
- Cool Roof** material must meet the three year Solar Reflectance Index (SRI) according to the LA Green Building Code. SRI is rated by the Cool Roof Rating Council (www.coolroofs.org). The installed cool roof square footage, slope, make, model, color, and CRRC must be listed on the paid invoice. Square footage is subject to verification by LADWP. Parapet and eaves/overhang dimensions are not included in the rebate.
- Heat Pump Water Heater** must be on the approved Energy Star list (www.energystar.gov) at the time of application submittal and be at least 30-gallons in storage volume with a Uniform Energy Factor (UEF) of ≥ 3.3 . Customer must submit the manufacturer's spec sheet that indicates the make, model number, Energy Star certification, tank capacity, and UEF rating.
- Installation contract (IC)** or Home Improvement Contract may be required if a contractor is hired and the invoice does not contain the required information. If required, the IC must include contractor name, business address, phone number, installation date, and installation address. The IC must be signed by Applicant and licensed contractor. Windows IC must include the dimensions for each window. HVAC IC must include the complete condenser, evaporative coil and furnace model number(s). Cool Roof IC must include roof square feet, slope, cool roof manufacturer, brand, and model number. Heat pump water heater IC must indicate make and model number. Documentation for self-installed measures will be evaluated on a case by case basis if a contractor was not hired.
- Permits** for central air/heating systems (HVAC), heat pump water heaters, whole house fans, cool roofs (except liquid applied coating), windows, and new pool installations are required. A copy of the FINAL APPROVED permit issued by the L.A. Department of Building and Safety must be submitted to participate in the program. The permit must include the installation address, final approved date, and the permit description must correspond with the rebate measure listed in this application. It is the Applicant's responsibility to be aware of and in compliance with any restrictions, codes, ordinances, rules and regulations including, but not limited to, Historic Preservation Overlay Zones (HPOZ). Applicant is responsible for obtaining the permits and permissions necessary including state/county/city government, property owner, and/or homeowner association.
- Rebate check** will be issued in the Applicant's name unless an alternate payee authorization is given in Part A - Section 3 of this application. The check will be mailed to the installation address unless an alternate mailing address is listed in Part A - Section 2 of this application. Rebate check discrepancies, lost, stolen, or misplaced check(s) must be reported to the CRP in writing within six months of the rebate application submission date. Upon notification, CRP management will investigate and may replace the check if the circumstances were beyond the Applicant's control. Under certain conditions, incentives may be taxable and, if greater than \$600, may be reported to the IRS (IRS Form 1099) unless payee is exempt from reporting. Applicant and Payee should consult a tax advisor concerning the taxability of rebates. LADWP is not responsible for any taxes that may be imposed as a result of receipt of this rebate.
- LADWP makes no warranty whether expressed or implied, including warranty of merchantability or fitness for any particular purpose, use, or application of the item(s) or measure(s). LADWP has no liability whatsoever concerning (a) the quality, safety and/or installation of the item(s) or measure(s), including their fitness for any purpose, (b) the estimated savings of the item(s) or measure(s), (c) the workmanship of any third parties, (d) the installation or use of the item(s) or measure(s) including, but not limited to, effects on indoor pollutants, or any other matter with respect to the CRP. In no event shall LADWP's liability for property loss or damage resulting from its activities under this application, exceed the total rebate amount paid to me under this application. The selection, purchase, installation and ownership/maintenance of the item(s) and Page 2 measure(s) listed in this application are my sole responsibility. The supplier or installer of these item(s) and measure(s) is not an agent or representative of LADWP.
- Implementation and interpretation of the Terms and Conditions of the CRP are at the sole discretion of LADWP.

PART A: Applicant and Installation Information

SECTION 1: LADWP ACCOUNT AND PROPERTY INFORMATION (Please complete in blue or black ink)

LADWP Account Holder Name		LADWP Account Number				<input type="checkbox"/> Own							
		<table border="1"> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> </table>										<input type="checkbox"/> Rent	
LADWP Installation Address			City	State	Zip								
Property Type (check one)	<input type="checkbox"/> Single Family Residence	<input type="checkbox"/> Apartment	<input type="checkbox"/> Mobile Home	<input type="checkbox"/> Duplex									
	<input type="checkbox"/> Condominium/Townhome	<input type="checkbox"/> Other											
Daytime Telephone Number () -		Alternate Phone Number () -		Email Address									

SECTION 2: REBATE CHECK INFORMATION

Mail rebate check to LADWP service address		<input type="checkbox"/> Yes	<input type="checkbox"/> No - Complete mailing address below
Mailing Address (if different from the LADWP service address)		City	State Zip
The rebate payee is the same as the LADWP account name		<input type="checkbox"/> Yes	<input type="checkbox"/> No - Complete Section 3
<i>If payee is a business, complete Section 3 and Section 4</i>			

SECTION 3: PAYMENT ASSIGNMENT

Please complete this section only if the payee is different than the LADWP account holder

As the designated payee or authorized representative of the payee, I hereby request to assign the right to receive payment for this rebate, under the LADWP Consumer Rebate Program to the following individual or entity:

Payee's Name	Payee's Phone Number () -	Payee's Email Address
Payment Assignment Authorized by: LADWP Account Holder Name (print first and last name)		LADWP Account Holder Signature

SECTION 4: BUSINESS TAX INFORMATION

Complete this section if payee is a business. Please include a W-9 for the business listed below.

Business Tax Status (Check one)	<input type="checkbox"/> Corporation	<input type="checkbox"/> Tax Exempt/Non Profit	<input type="checkbox"/> Partnership	<input type="checkbox"/> Other
Payee EIN Federal Tax ID	California Business Entity ID Number			

SECTION 5: CUSTOMER AGREEMENT

By submitting this application, I (Applicant) agree to the Terms and Conditions. I certify that the information I have provided is true and correct. I further certify that the item(s) and/or equipment for which I am requesting a rebate meets the requirements listed on the rebate forms. I am aware of restrictions, codes, ordinances, rules and regulations of which I am in compliance and have obtained the permits necessary with my state/county/city government, property owner, and/or homeowner association. I will provide, if requested, an LADWP representative reasonable access to my residence to verify the installation of item(s) I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse a verification inspection.

By signing this form you are attesting that the installation occurred at the address listed on the rebate application.

Print LADWP Account Holder (Applicant) Name	LADWP Account Holder (Applicant) Signature	Date
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For your records, please make a copy of all documents (including your application) before mailing. You should receive your rebate check within six months. Expect further delays for incomplete applications and/or if an inspection is required.

ALL APPLICATIONS MUST BE POSTMARKED WITHIN 12 MONTHS OF PURCHASE

PART B: Qualifying Product Information and Rebate Amount				
Variable Speed or Variable Flow Pool Pump and Motor \$500 <i>Limit 1 per residence</i>				Total Rebate
Manufacturer		Required Documentation		\$
Model#		<input type="checkbox"/> Proof of installation (required photographs)		
Purchase Date	Install Date	<input type="checkbox"/> PAID Itemized Invoice with Make/Model, labor		
For a list of qualifying models, go to www.ladwp.com/crp Above ground pools, pool cleaners, boosters, spas, ponds and decorative fountains do not qualify.		<input type="checkbox"/> For new pools only – final approved Building & Safety Permit		
Cool Roof \$0.20 - \$0.60 per square foot (sq. ft.)				Total Rebate
Roof Slope	3 Year SRI*		Required Documentation	\$
	\$0.20 per sq. ft.	\$0.60 per sq. ft.		
<input type="checkbox"/> Low (≤2:12)	<input type="checkbox"/> ≥78 SRI	<input type="checkbox"/> ≥85 SRI		
<input type="checkbox"/> Steep (>2:12)	<input type="checkbox"/> ≥20 SRI	<input type="checkbox"/> ≥35 SRI		
Manufacturer		Model#	List the Cool Roof Rating Council Product ID#:	
Purchase Date		Install Date		
*Cool Roofs must meet the three year Solar Reflectance Index (SRI) according to LA Green Building Code. SRI is rated by the Cool Roof Rating Council. See www.coolroofs.org .				Total sq. ft.
ENERGY STAR® Residential Window(s) \$2 per sq. ft.				Total Rebate
Window Type	U-Factor	SHGC	Required Documentation	\$
Windows/glass doors	≤0.30	≤0.25		
Skylights	≤0.50	≤0.28		
#Windows Installed				<input type="checkbox"/> Manufacturer order confirmation sheet that lists the U-factor, SHGC and dimensions for each window or NFRC label for each window
#Glass Doors Installed				
Purchase Date		Install Date	<input type="checkbox"/> Final approved permit	Total sq. ft.
Heating Ventilation and Air Conditioning (HVAC) System \$100 - \$120 per ton <i>Larger homes or multi-residential dwellings with a need may be eligible to receive a rebate for more than one unit if applied at one time.</i>				Total Rebate
System Type		Rebate Amount	Required Documentation	\$
<input type="checkbox"/> Central or Split AC 15.2 SEER2		\$100/Ton		
<input type="checkbox"/> Central or Split AC ≥16.0 SEER2		\$120/Ton	<input type="checkbox"/> PAID Itemized Invoice with Make/Model & Matching AHRI	
Manufacturer				
Furnace Model#			<input type="checkbox"/> AHRI certificate of product rating	Total system tons
Condenser Model#			<input type="checkbox"/> Final approved permit	
Evaporative Coil #				
Purchase Date		Install Date	See item 8 in Terms & Conditions for explanation. Also visit www.ahridirectory.org .	
Whole House Fan \$200 per unit <i>Limit 1 per residence</i>				Total Rebate
Manufacturer		Required Documentation		\$
Model#		<input type="checkbox"/> PAID Itemized Invoice with Make/Model		
Purchase Date	Install Date	<input type="checkbox"/> Final approved permit		
Total Rebate Amount				\$

Electric Homes - Making the Switch

Why Switch to Electric

Burning fossil fuels like methane gas or propane, for cooking and heating, can significantly contribute to local air pollution and climate change. Electrifying your home by replacing gas appliances with modern electric appliances, helps you live in a cleaner and healthier environment.

Central Heat Pump HVAC Systems

Central Heat Pump HVAC Systems, also called Central Heat Pump Heating Ventilation and Air Conditioning Systems, provide a more cost-effective, energy-efficient way to heat and cool your home by moving heat rather than creating it. Unlike propane and natural gas heating systems, these conditioning systems provide good air filtration and dehumidification for better household air quality.

Heat Pump Water Heaters

Water heating is the second-highest energy user in a home behind the heating and cooling system. The latest electric heat pump water heaters can be up to three times more energy-efficient than standard electric ones, helping you save long-term. Newer models also let you customize your settings based on your lifestyle.

PART C: Qualifying Product Information and Rebate Amount

Central Heat Pump Heating Ventilation and Air Conditioning (CHP HVAC) System			Total Rebate
\$300 per ton <i>Larger homes or multi-residential dwellings with a need may be eligible to receive a rebate for more than one unit if applied at one time.</i>			
System Type	Rebate Amount	Required Documentation	\$ Total system tons
<input type="checkbox"/> Central Heat Pump ≥ 7.7 HSPF2, ≥ 15.2 SEER2	\$300/Ton	<input type="checkbox"/> PAID Itemized Invoice with Make/Model & Matching AHRI	
Manufacturer		<input type="checkbox"/> AHRI certificate of product rating	
Furnace Model#		<input type="checkbox"/> Final approved permit	
Condenser Model#		List the AHRI Certificate Number:	
Evaporative Coil #			
Purchase Date	Install Date	See item 8 in Terms & Conditions for explanation. Also visit www.ahridirectory.org .	
Heat Pump Water Heater (HPWH) \$1500 per unit <i>Limit 1 per residence</i>			Total Rebate
<i>Larger homes or multi-residential dwellings with a need may be eligible to receive a rebate for more than one unit if applied at one time.</i>			
		Required Documentation	\$
Manufacturer		<input type="checkbox"/> PAID Itemized Invoice with Make/Model	
Model#			
Purchase Date	Install Date	<input type="checkbox"/> Final approved permit	
<input type="checkbox"/> UEF ≥ 3.3	<input type="checkbox"/> Capacity ≥ 30 Gallons		
Pre-existing Water Heater Capacity (gal)			
Pre-existing Water Heater UEF			
Total Rebate Amount			\$