

**WHEREAS**, the Los Angeles Department of Water and Power (LADWP) Board of Water and Power Commissioners (Board) adopted Resolution No. 023 091 on November 8, 2022 directing LADWP to discontinue collection-based water and power shutoffs for non-payment aimed at low-income residential customers enrolled in LADWP EZ-SAVE, Lifeline and related assistance programs; and

**WHEREAS**, the Board further directed the discontinuation of collection-based water and power shutoffs for non-payment for all customers during extreme weather events, and should be set to localized climate conditions in the City of Los Angeles and approved by this Board at a future meeting; and

**WHEREAS**, LADWP's current protocol for discontinuation of collection-based shutoffs for non-payment is set to a standard regional temperature of 100 degrees Fahrenheit and enacted when the temperature threshold is reached or exceeded in each of the operational districts; and

**WHEREAS**, in order to enact the Board's directive, it is necessary to revise this protocol so as to protect LADWP customers from extreme weather that can pose threats to public health and safety at temperatures below the current threshold; and

**WHEREAS**, the National Weather Service (NWS) issues weather warning systems that consider temperature levels, temperature duration, time of year and location, and potential health impacts to vulnerable populations such as children, older adults, pregnant women, health-compromised people, and lower income communities among other factors; and

**WHEREAS**, LADWP has determined it feasible to revise its protocol and utilize the NWS weather forecasts and warning systems as a point of reference in order to enact the Board's directive.

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Water and Power Commissioners directs the General Manager to use the NWS weather warning systems as a reference for determining when extreme weather conditions threaten vulnerable customers within the City of Los Angeles and Owens Valley.

**BE IT FURTHER RESOLVED** that the use of collections-related water and power shutoffs for non-payment shall be discontinued in the operational districts for which the NWS issues alerts as follows:

- 1) Heat-related NWS alerts: Heat Advisory, Excessive Heat Watch, Excessive Heat Warning, and other NWS alerts that LADWP may deem appropriate for this application; and

- 2) Cold-related NWS alerts: Frost Advisory, Freeze Watch, Freeze Warning, Hard Freeze Watch, and Hard Freeze Warning, and other NWS alerts that LADWP may deem appropriate for this application.

**BE IT FURTHER RESOLVED** that this Resolution only applies to collections-related water and power shut-offs for non-payment, and does not apply to routine and emergency maintenance, stop service, and other non-collections related activities that stop service.

**I HEREBY CERTIFY** that the foregoing is a full, true, and correct copy of the Resolution adopted by the Board of Water and Power Commissioners of the City of Los Angeles at its meeting held June 27, 2023

*Shantia Mitchell*

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Board Secretary

APPROVED AS TO FORM AND LEGALITY  
HYDEE FELDSTEIN SOTO, CITY ATTORNEY

JUN 20 2023  
BY *BC*  
BENJAMIN CHAPMAN  
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