

Charge Up LA!

Plug in and save with electric vehicle programs, charging stations, and rebates.



Los Angeles
Department of
Water & Power

Commercial Electric Vehicle Charging Station Rebate

Terms and Conditions

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Program Terms and Conditions

1.0 Common Terms and Conditions

1.1 Program and Rebate Description

1.1.1 **Description:** The Los Angeles Department of Water and Power (LADWP) Commercial Electric Vehicle (EV) Charging Station Rebate Program, “Charge Up LA!” (hereinafter referred to as “Program”), provides rebates applicable against the cost of purchasing and installing qualifying EV charging stations to LADWP commercial customers. Three categories of EV charging stations and their installation may qualify:

- Level 2 charging stations used by employees, customers, visitors, or tenants to charge light-duty EVs,
- Direct Current Fast Chargers (DCFCs) used by employees, customers, visitors, or tenants to charge light-duty EVs, and
- Alternating Current (AC) or Direct Current (DC) charging stations used to charge medium- and heavy-duty EVs.

Section 1 includes common terms and conditions applicable to all three categories of EV charging stations and their installation, unless otherwise noted. Sections 2, 3, and 4 include terms and conditions specific to each type of charging station, including technical requirements.

1.1.2 **Program:** The Program may be modified or terminated without prior notice. Funds are limited and rebates are not guaranteed; LADWP may waitlist applications if funding is anticipated to become insufficient. LADWP may also suspend Program enrollment and stop accepting applications at any time funding is anticipated to become insufficient and keep enrollment suspended until additional funding is authorized. If the total rebate amount requested by all applications received during an open enrollment period is greater than the available funds, LADWP may conduct a random selection by lottery to determine which applications may be processed, waitlisted, or rejected. If the applicant is a tax-exempt organization as defined by Internal Revenue Code Section 501(c)(3), the applicant may elect to be prioritized in the lottery. Tax-exempt organizations who receive priority and fail to retain tax-exempt status until the date the rebate payment is issued by LADWP will be considered ineligible for a rebate. If funding is available after the open enrollment period, applications will be accepted on a first-come, first-served basis and processed in the order received. Rebate amounts are subject to change at any time and may be greater or less than the value shown in the application.

1.1.3 **Maximum Rebate Amount:** The final rebate amount will be based on the itemized, eligible project costs, minus any other financial incentives or rebates from third parties (the “Net Cost”) that are received or expected to be received for the purchase and deployment of the charging station. The rebate amount cannot exceed the Net Cost paid by eligible customers and customers are required to report to LADWP all third-party financial incentives actually

received or expected to be received in connection with the purchase and installation of qualifying charging stations.

- 1.1.4 **Rebate Payment Time Frame:** Upon completion of the deployment of charging stations and upon LADWP receipt of all completed, required application documentation, applicants shall expect that it may take LADWP up to 12 months to issue payment for any rebate(s) applied for under the Program. Applicants are responsible for informing any third party who they may choose to assign the rebate(s) to, as provided under Section 1.2.4, of such time frame.
- 1.1.5 **Rebates per Premises:** Rebates are limited per premises, as further defined below. Premises are defined as an integrated land area including improvements thereon, undivided by public thoroughfares or railroads and where all parts of the premises are operated under the same management for the same purpose. Indications of the “Same Management” include, but are not limited to, common access, parking, lighting, landscaping, and combined maintenance of common areas. A single premises may consist of several lots, properties and/or joint/multiple owners and/or several businesses. Subject to all terms and conditions of the Program, eligible customers may receive rebates under the Program at multiple premises. Premises located in a disadvantaged community, as designated by the California Environmental Protection Agency (CalEPA) using California Communities Environmental Health Screening Tool Version 4.0 results, may be eligible for enhanced rebate amounts, as shown in the Program application.
- 1.1.6 **Eligible Installation Costs:** Eligible installation costs are limited to hardware and labor costs in connection with the deployment of panels, circuit breakers and meter sockets, demand management equipment, electrical conduits, wiring, junction boxes, disconnects, switches, and fuses, together with trenching, resurfacing, connecting and maintaining (e.g., extended warranties, servicing contracts, EV charging networking fees) qualifying charging stations. Eligible installation costs also include any costs billed by LADWP to customers to deploy utility infrastructure not covered by the security deposit that may be required by LADWP for transformer upgrades. However, such security deposit is not an eligible installation cost under the Program. Notwithstanding any of the foregoing, costs incurred for the purchase and installation of charging stations, electrical conduits and panels required by the Los Angeles Green Building Code (Article 9 of Chapter IX of the Los Angeles Municipal Code) do not qualify for a rebate under the Program unless the applicant is a tax-exempt organization as defined by Internal Revenue Code Section 501(c)(3).
- 1.2 **Qualifying Charging Stations and Installation**
- 1.2.1 **Certification:** Except as provided under Section 4.2, qualifying charging stations must be certified and listed by a nationally recognized testing laboratory (NRTL), as recognized by the Occupational Safety and Health Administration (e.g., Underwriters Laboratories).
- 1.2.2 **Electric Vehicles:** Qualifying charging stations must be used to charge on-road plug-in battery EVs or plug-in hybrid EVs approved by the U.S. Department of Transportation for highway application and registered with the California Department of Motor Vehicles.
- 1.2.3 **Charging Station Conditions:** Qualifying charging stations must be purchased new and unused. Resale units, rebuilt, rented, received from warranty insurance claims, won as a

prize, or new parts installed in existing units do not qualify. Replacement units are not eligible for a rebate under the Program (i.e., the installation of each qualifying charging station must be incremental to existing charging stations located at the LADWP customer's premises).

- 1.2.4 **Electrical Service:** Qualifying charging stations must be deployed at a premises taking electrical service from LADWP on a non-residential rate schedule. The electric load serving the charging stations must be served by LADWP. Only LADWP commercial customers of record may apply for the Program; however, customers have the option to assign the rebate payment to a third party.
- 1.2.5 **Access:** Except for charging stations dedicated to charging medium- and heavy-duty EVs, all charging stations must be accessible to employees, customers, visitors or tenants to charge EVs approved for highway application by the U.S. Department of Transportation and listed on www.DriveClean.ca.gov/PEV. Qualifying charging stations shall not be used to charge golf carts, neighborhood carts, or electric scooters.
- 1.2.6 **LADWP Approval:** All customers must seek approval from LADWP before deploying charging stations to ensure that the LADWP electric infrastructure has sufficient capacity to serve the charging stations. Customers failing to obtain such approval before deploying charging stations are not eligible to receive any rebate under the Program.
- 1.2.7 **Qualifying Dates:** Eligible customers must install qualifying charging stations on or after June 1, 2022.
- 1.2.8 **Installation Requirements:** The qualifying charging stations must be permanently installed by a licensed electrical contractor and must be hardwired to the premises (either wall-, pole- or pedestal-mounted) at the LADWP electric service address provided in the Program application. All qualifying charging station installations must meet two criteria: they must be installed with a minimum input voltage of 208 volts, and must maintain the minimum input current required by the equipment to be operational, regardless of any load management scenarios.
- 1.2.9 **Permits and Inspection:** The installation of charging stations, or any other electric equipment (including without limitation panels and meter sockets) required or necessary for the proper and safe installation and operation of charging stations, must comply with all requirements (including without limitation all required permits and inspections) regarding local conditions, restrictions, codes, rules and regulations from state, county, and city governments (including Los Angeles Department of Building and Safety (LADBS) or Division of the State Architect) and from any other persons or organizations having authority, rights and/or privileges over such installation and operation (including, without limitation, property owners, and/or homeowner associations). All installed charging stations permitted by LADBS must have a "Permit Finaled" status before payment of rebates under the Program.

1.3 Program Application

- 1.3.1 **Application Submission:** The LADWP customer of record must submit a complete application along with all required documentation (as defined in the Program application) to LADWP online at LADWP.com. Faxed, scanned, mailed, or emailed applications will NOT

be accepted. In demonstrable cases of hardship, technical difficulty, or similar circumstances, exceptions may be made on a case-by-case basis at LADWP's sole discretion. Applications granted an exception outside of the open enrollment period may be deemed received during the open enrollment period designated by LADWP for accepting applications to the Program.

- 1.3.2 **Reservation:** If applying before completing deployment of the qualifying charging stations, customers may request a rebate funding reservation (the "Reservation"). If such Reservation request is approved by LADWP, customers must submit the documents required in the Program application on a timely basis or will forfeit their Reservation. LADWP may grant extensions to those customers facing delays in submitting the required documents if LADWP determines in its sole discretion that customers are actively engaged in deploying qualifying charging stations.
- 1.3.3 **Documents:** Applications received by LADWP with missing documentation or that do not meet any other Program requirements will be considered ineligible for a rebate. LADWP is not responsible for documents lost or destroyed. Submitted rebate application and accompanying documents become the property of LADWP. LADWP may request additional documentation to verify that the business entity meets the requirements for eligibility under the Program. LADWP may interpret documentation submitted by applicants at LADWP's sole discretion.

1.4 Other Terms and Conditions

- 1.4.1 **Service Period:** The charging stations must remain in service at the location specified on the rebate application for a minimum of five years from the date the rebate payment is issued by LADWP (the "Service Period") unless the LADWP electric service account shown in the rebate application for the Program is closed.
- 1.4.2 **Rebate Repayment:** LADWP reserves the right to inspect the charging station installation at any time with reasonable notice. Eligible customers agree to provide LADWP's representative reasonable access to the installation location during normal business hours. Eligible customers who fail to: (i) allow reasonable access to the charging stations for inspection purposes by an authorized LADWP representative, or (ii) maintain the rebated charging stations in service at the original deployment location for the Service Period, shall reimburse LADWP the rebate amounts received under the Program on a prorated basis (over the Service Period), or will otherwise forfeit any rebate payable under the Program.
- 1.4.3 **No Warranty:** LADWP makes no warranty and is not responsible for any representations, whether expressed or implied, including, but not limited to, the warranty of merchantability, fitness, performance, and longevity for any particular purpose, use, or application of the items or measures, manufacturers, dealers, contractors, or any other third parties, materials, workmanship, the quality, safety and/or installation of the items or measures, effects on pollutants or any other matter with respect to the Program. Moreover, LADWP shall not be responsible for the workmanship including quality of installation, or the installer's failure to comply with applicable safety standards as it relates to the installed equipment.

- 1.4.4 **Data:** LADWP may utilize, without compensation, data generated by the use of the charging stations to improve LADWP services, conduct studies, and for any other purposes in furtherance of LADWP's operations. Such data may also be provided to third parties for research and grant purposes and/or as required by law.
- 1.4.5 **Terms and Conditions:** Implementation and interpretation of the terms and conditions of this Program are at the sole discretion of LADWP, provided that if any of the foregoing terms and conditions are held invalid, illegal or unenforceable by a court of law having jurisdiction, such decision will not affect the validity, legality and enforceability of the remaining terms and conditions.
- 2.0 **Deployment of Level 2 Charging Stations for Light-duty EVs**
- 2.1 **Rebate per Premises:** Eligible customers may receive one Level 2 charging station rebate per premises with a minimum of two parking spaces available to employees, customers, visitors, or tenants. One additional Level 2 charging station rebate is available for every four additional parking spaces. Customers may receive up to 40 Level 2 charging station rebates per premises. Parking spaces used for qualifying DCFCs may count as available parking spaces for purposes of this section 2.1.
- 2.2 **Technical Requirements:** As installed, qualifying Level 2 charging stations must have an input voltage of 208 volts to 240 volts, must be capable of delivering electricity to a plug-in electric vehicle at a minimum of 6.2 kW, and must comply with the Society of Automotive Engineers (SAE) International J1772 standard (published on October 15, 2012).
- 3.0 **Deployment of DCFCs for Light-duty EVs**
- 3.1 **Rebate per Premises:** Eligible customers may receive rebates under the Program for up to eight qualifying DCFC connectors per premises. Up to two qualifying DCFC connectors may be located in a restricted access section of the premises where the general public does not have access to the qualifying DCFCs 18 hours a day, seven days a week, excluding holidays. Any other qualifying DCFC connectors must be accessible to the general public 18 hours a day, seven days a week, excluding holidays. Access by the general public to the premises where DCFCs are located may be free or require a parking fee.
- 3.2 **Technical Requirements:** As installed, qualifying DCFC connectors must be capable of delivering electricity to a plug-in electric vehicle at a minimum of 50 kW. Qualifying DCFC connectors may support SAE Combined Charging System (CCS) or Tesla. A minimum of fifty percent of qualifying connectors must support SAE CCS.
- 3.3 **Networking Requirements:** The DCFCs must maintain a network service agreement for the Service Period, as defined under Section 1.4.1. Networked is defined as a charger connected to a backend network operations center, which enables remote diagnostics, remote start, and usage data collection.

- 4.0 **Deployment of AC and DC Charging Stations for Medium- and Heavy-duty EVs**
- 4.1 **Rebate per Premises:** Eligible customers may receive up to \$500,000 in rebates for qualifying charging stations for medium- and heavy-duty EVs per premises under the Program.
- 4.2 **Technical Requirements:** As installed, qualifying charging stations for medium- and heavy-duty EVs must be capable of delivering electricity to a plug-in electric vehicle at a minimum of 6.2 kW for alternating current charging stations and 24 kW for direct current charging stations. Charging stations not certified and listed by a Nationally Recognized Testing Laboratory must be field tested according to recognized national safety standards and must receive approval by the City of Los Angeles Building and Safety Electrical Testing Laboratory (LADBS-ETL) or any other testing agency recognized by LADBS-ETL for field testing.
- 4.3 **Vehicle Requirements:** Qualifying charging stations for on-road medium- and heavy-duty EVs must charge the following qualifying plug-in EVs, including battery EVs and plug-in hybrid EVs: transit buses, school buses, and trucks (Class 3 to Class 8). Off-road EVs such as forklifts or warehouse carts do not qualify for a rebate under the Program. Qualifying medium- and heavy-duty EVs must be eligible for financial incentives (e.g., rebate or grant) by a government agency of the state of California at the time customers apply for rebates under the Program. A qualifying charging station cannot substantially exceed the maximum charging capacity of the qualifying medium- or heavy-duty EV it charges. The lease or purchase of at least one new qualifying medium- or heavy-duty EV is required for each qualifying charging station rebate claimed under the Program.